

Tutorial: Scheduled Service Management

The 20th ISTTT at Noordwijk, The Netherlands

July 16, 2013

Outline:

- 1. Overview - Planning Elements**
- 2. Motivation**
- 3. Frequency Determination**
- 4. Optional Timetables**
- 5. Vehicle Scheduling**
- 6. Exercise**



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The Roots of Curiosity: Being a Bus Driver 1967-1971



**From first-hand
experience: There are only
3 jokes on Bus
Drivers...The remainder
is indeed true**

2

Why we need better Public-Transport Systems ?



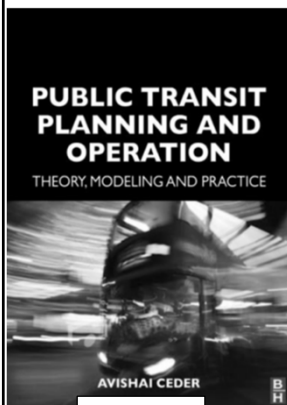
Japan

Los Angeles, USA



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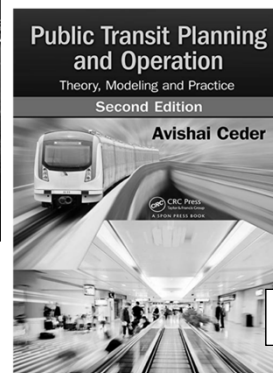
Book by (1) Elsevier (UK, Oxford), 2007
(2) Tsinghua Publishing House (Chinese), June 2010
(3) Taylor and Francis (UK, London), 2nd Edition, early 2014



2007



2010



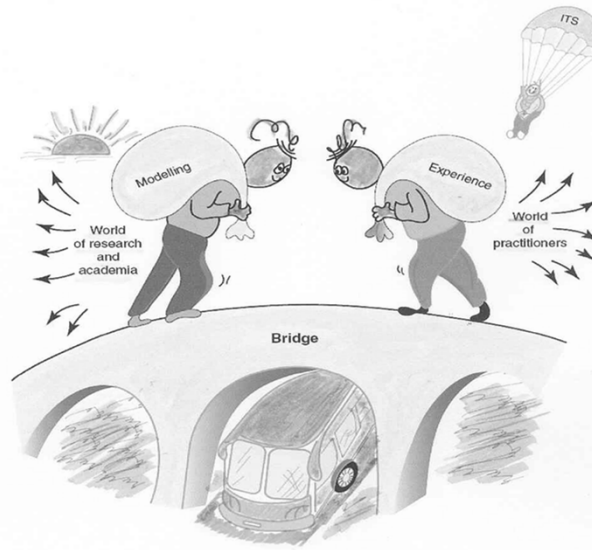
2014

How to get rid of problems related to public transport operations planning ?



4

Purpose



5

Dreams and Reality

**Some men see things as they are and say:
“why?”. I dream things that never
were and say “why not?!”
(George Bernard Shaw)**

**Lost of time = Frustration
Road accidents
Air pollution and noise**

... if so, why not public transportation?



6

Public Transport Planning



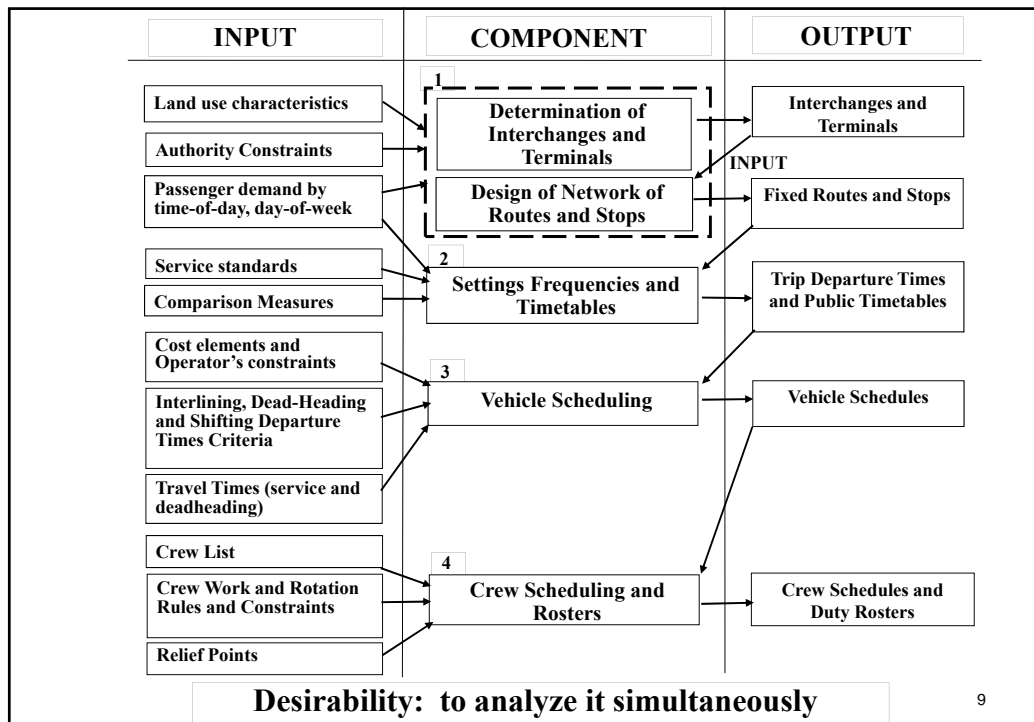
- A. Long Range (> 3 Years)
Major Capital Investment
Major Institutional Changes
- B. Medium Range (1 - 3 Years)
Bus Network Structure
Network Size
Fleet Size
Fare Policy
- C. Short Range (< 1 Year)
Route Structure
Service Frequency
Vehicle and Crew Scheduling
- D. Control (Real Time)
Revise Route of Specific Vehicle
Revise Schedule of Specific Vehicle

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Illusion – where is the baby (new born ideas) ?



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Four Phases of the Transit Operations Planning Process

Phase 1: Network Route Design

- Aim is to satisfy the demand (varies by hour, day, week, season, year) which reflects – business, industrial, cultural, educational, social, and recreational needs

Phase 2: Setting Timetables

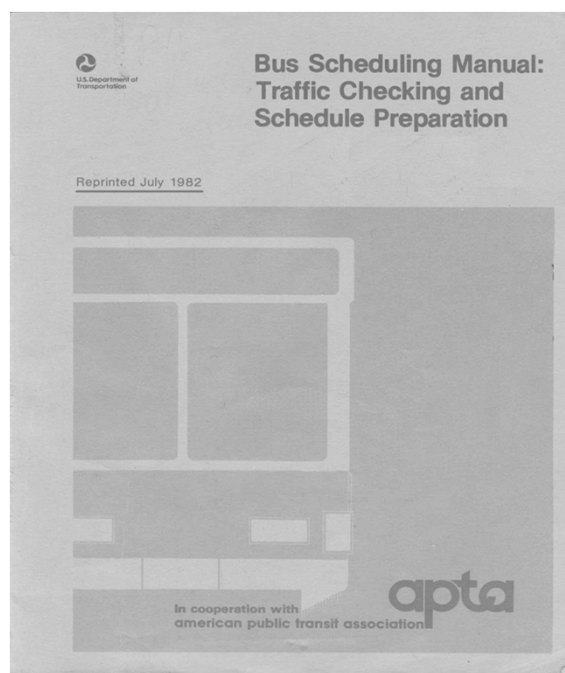
- For each route to meet variation in the demand
- To perform coordination between routes
- To comply with frequency constraints

Phase 3: Scheduling Vehicles to Trips

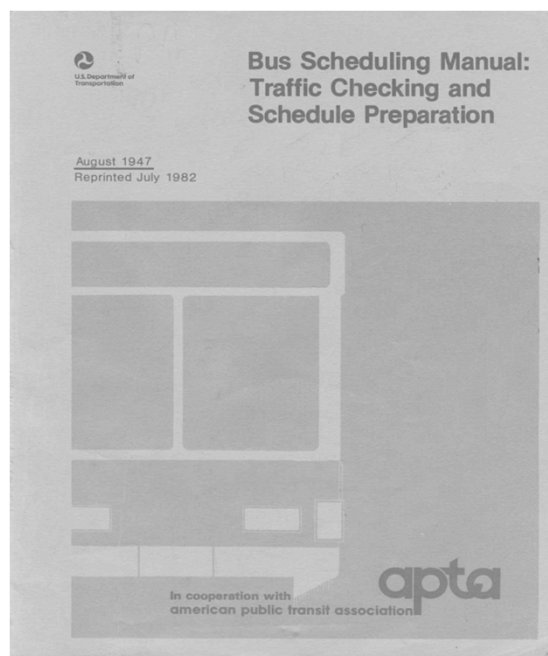
- To list all daily chains of trips (some dead-heading) for a vehicle
- To consider appropriate trip time
- To fulfill the timetable requirements
- To satisfy operational requirements (refueling, maintenance, etc.)

Phase 4: Assignment of Drivers

- To comply with union and operational constraints (rest period, preferences, shift splitting, shift length, etc.)
- To deal with problems resulting from various pay scales, and human satisfaction needs



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Seek for better understanding between modelers and operators
Goethe saying: "Everyone hears (and see) only what he understands"



Objectives for Frequency Setting

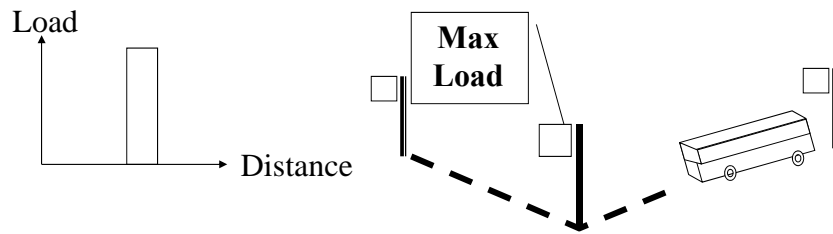
(1) Setting of vehicle frequencies to:

- **Maintain Adequate Service quality.**
- **Minimize the Number of Vehicles in the Schedule**

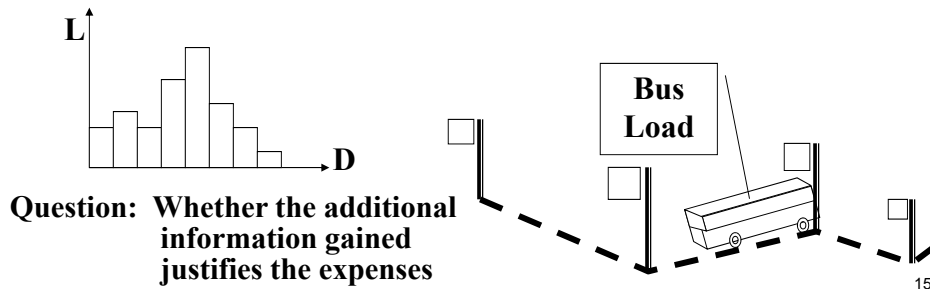


(2) Allocating Efficiently the Cost to Gather Passenger Load Data

POINT CHECK (Max Load)



RIDE CHECK (Load Profile)



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Frequency Determination

FREQ=max

Freq by
method,
see
below

Minimum
Freq (Inverse
of policy
headway)



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Two Point Check Methods (for period j)

METHOD 1	$(\text{FREQ})_j = \frac{(\text{Load at Daily Max Load Point})_j}{(\text{Desired Occupancy})_j}$
METHOD 2	$(\text{FREQ})_j = \frac{(\text{Load at Hourly Max Load Point})_j}{(\text{Desired Occupancy})_j}$

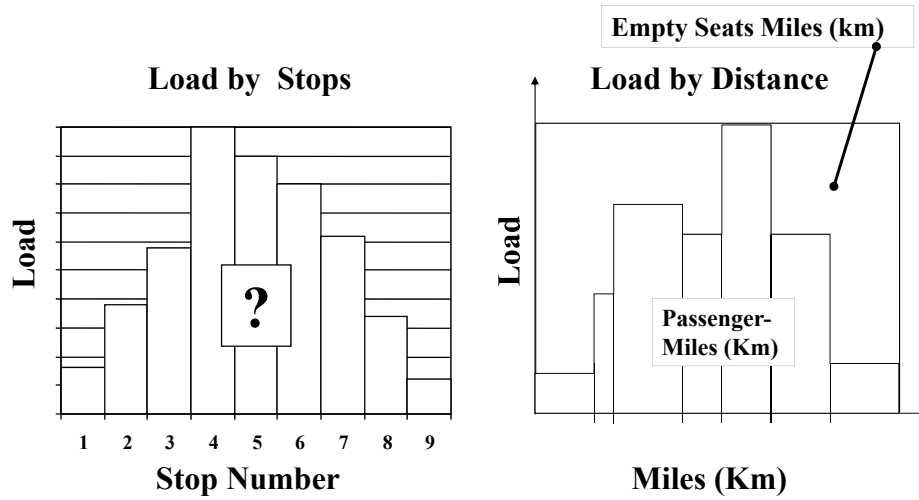
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Two Ride Check Methods (for period j)

METHOD 3	$(\text{FREQ})_j = \max \left[\frac{\text{Area in Pass-Miles (km)}_j}{\left[\text{Desired Occupancy} \right]_j \times \left[\text{Route Length} \right]}, \frac{\text{Load at Hourly Max Load Point}_j}{\text{Veh Capacity}} \right]$
METHOD 4	Same as Method 3, but with the constraint that only in a certain portion of route length can the load exceed the product: $[(\text{Frequency})_j \times (\text{Desired Occupancy})_j]$

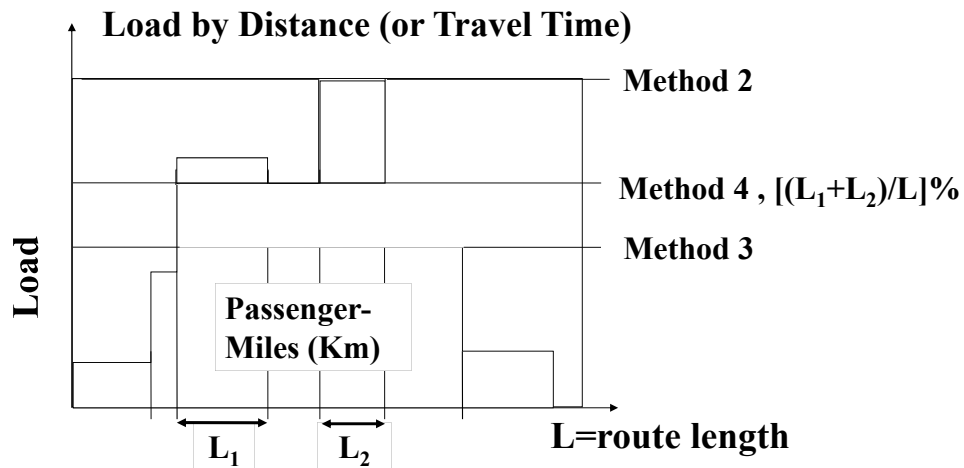
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Load Profile (Common vs. Meaningful)



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Load Profile



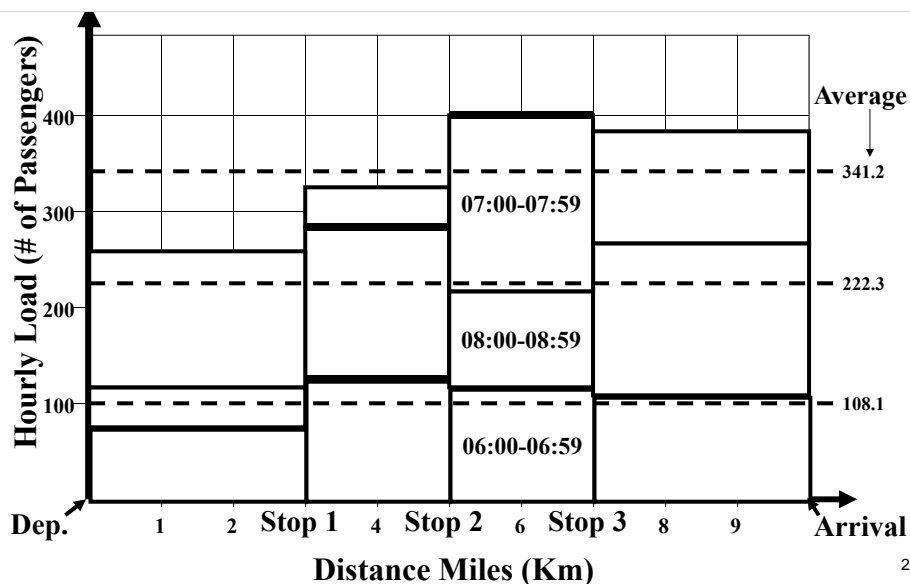
20

Basic Input Data of Example

Distance (km) between stops	Stop Name	Loads in each time Period			Total Load
		6 -7 am	7 - 8	8 - 9	
0	Departure Terminal	77	261	118	456
3	Stop 1	132	323	294	749
2	Stop 2	119	411	231	761
2	Stop 3	116	387	273	776
3	Arrival Terminal				
Number of observed Scheduled Buses		2	6	4	<div>↑ Calculated ←</div>
Desired Occupancy (Load Factor or Load standard)		50	65	65	
Policy Headway (minutes)		30	30	30	
Single mean round trip time, including layover and turn around times (minutes)		55	67	55	
Bus Capacity (Number of seats +max allowable standees)		80			
Area under the load profile (passenger-km)		1081	3412	2223	

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Graphic Representation of the Example Load Profiles with the Determinant Load Value for Method 3



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Frequency and Headway Results of Example Problem

Time Interval	Method 1		Method 2		Method 3		Method 4 (20%)	
	F	H	F	H	F	H	F	H
06:00-06:59	2.32	26	2.64	23	2.16	28	2.38	25
07:00-07:59	5.95	10	6.32	9	5.25	11	5.95	10
08:00-08:59	4.20	14	4.52	13	3.67	16	4.20	14



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服務時間
Operating Hours

油塘開
FROM YAU TONG

星期一至星期六
Mondays to Saturdays

6.35 a.m. - 11.45 p.m.

班次 (分鐘)
Frequency (min)

9-15

星期日及公眾假期
Sundays and Public Holidays

6.35 a.m. - 11.47 p.m.

11-20

空調巴士服務時間表
Timetable for Air-conditioned Bus Service

油塘開
FROM YAU TONG

星期一至星期六
Mondays to Saturdays

班次 (分鐘)
Frequency (min)

5.47 a.m. to 9.18 a.m. 9-30
9.18 a.m. to 10.37 a.m. 34/45
10.37 a.m. to 7.13 p.m. 9-30
7.13 p.m. to 7.58 p.m. 45
7.58 p.m. to 8.48 p.m. 23-27
8.48 p.m. to 11.32 p.m. 10-21

星期日及公眾假期
Sundays and Public Holidays

5.47 a.m. to 7.05 a.m. 22-33
7.05 a.m. to 9.50 a.m. 11/22
9.50 a.m. to 10.50 a.m. 20/40
10.50 a.m. to 6.32 p.m. 11/22
6.32 p.m. to 7.32 p.m. 20/40
7.32 p.m. to 10.39 p.m. 11/22
10.39 p.m. to 11.32 p.m. 15/23

車費表
FARE TABLE

普通巴士服務
Bus (Air-conditioned Bus Service)

每程收費 Full Fare: \$4.20

空調巴士服務
Air-conditioned Bus Service

每程收費 Full Fare: \$5.50

分段收費 Section Fare

油塘至中環 (經油蔴地) 往中環碼頭
From Prince Edward Rd. (San Po Kong) to China Ferry Terminal

\$4.70

十二歲以下小童或六十五歲或以上長者，
半價車費。
Child fare for aged below 12 or above 65.
以上班次表，如情況有變，會隨時通知。
For above table, conditions, scheduled frequency would be adjusted without prior notice.

油塘
YAU TONG

油塘中心
YAU TONG CENTRE

高怡邨/高俊苑
KO YEE ESTATE / HO SUN COURT

鯉魚門道
LEI YEE MON ROAD

聖安當水庫路
St. Andrew Water Storage

基田地鐵站
Kwai Tin MTR Station

觀塘碼頭
Kwun Tong Ferry Terminal

觀塘地鐵站
Kwun Tong MTR Station

牛頭角下邨
Lower Ngau Tau Kok Estate

九龍灣地鐵站
Kowloon Bay MTR Station

佛雲邨
Fai Yuen Estate

太子道東
PRINCE EDWARD ROAD EAST

彩虹花園
Choi Hong Garden

新蒲崗戲院
San Po Kong Theatre

富豪酒店
Regent Kai Tak Hotel

馬頭涌道
MA TAU TUNG ROAD

九龍城
Kowloon City

馬頭圍道
MA TAU WAI ROAD

馬頭圍
Ma Tau Wai Estate

上環政府合署
To Kwa Wan Government Offices

海邊道北
HAIKING ROAD NORTH

加士居道
KASHIUS ROAD

位敦道
WIDEN ROAD

觀翠女校
Doreen Girls School

觀翠
Jordan

廣東道
KANTON ROAD

廣東道政府合署
Central Road Government Offices

中環碼頭
CHINA FERRY TERMINAL

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服務時間
Operating Hours

中環碼頭開
FROM CHINA FERRY TERMINAL

星期一至星期六
Mondays to Saturdays

6.24 a.m. - 12.35 a.m.

班次 (分鐘)
Frequency (min)

9-15

星期日及公眾假期
Sundays and Public Holidays

6.24 a.m. - 12.33 a.m.

11-20

空調巴士服務時間表
Timetable for Air-conditioned Bus Service

中環碼頭開
FROM CHINA FERRY TERMINAL

星期一至星期六
Mondays to Saturdays

班次 (分鐘)
Frequency (min)

6.39 a.m. to 10.10 a.m. 9-30
10.10 a.m. to 11.38 a.m. 34/45
11.38 a.m. to 8.14 p.m. 9-30
8.14 p.m. to 8.59 p.m. 45
8.59 p.m. to 9.23 p.m. 23-27
9.23 p.m. to 12.25 a.m. 10-21

星期日及公眾假期
Sundays and Public Holidays

6.39 a.m. to 7.24 a.m. 22-33
7.24 a.m. to 8.05 a.m. 10/24
8.05 a.m. to 10.45 a.m. 11/22
10.45 a.m. to 11.45 a.m. 20/40
11.45 a.m. to 7.27 p.m. 11/22
7.27 p.m. to 8.27 p.m. 20/40
8.27 p.m. to 12.18 a.m. 11/22

車費表
FARE TABLE

普通巴士服務
Bus (Air-conditioned Bus Service)

每程收費 Full Fare: \$4.20

分段收費
Section Fare

油蔴地或觀翠往油蔴地
From K.T. Rd. near Yue Man Sq. to Yau Tong

\$3.00

空調巴士服務
Air-conditioned Bus Service

每程收費 Full Fare: \$5.50

分段收費 Section Fare

油蔴地 (牛頭角下邨) 往油蔴地
From Kwun Tong Rd. (Lower Ngau Tau Kok Est.) to Yau Tong

\$4.70

油蔴地或觀翠往油蔴地
From K.T. Rd. near Yue Man Sq. to Yau Tong

\$3.70

油蔴地 (牛頭角下邨) 往油蔴地
From Kwun Tong Rd. (Lower Ngau Tau Kok Est.) to Yau Tong

\$4.70

油蔴地或觀翠往油蔴地
From K.T. Rd. near Yue Man Sq. to Yau Tong

\$3.70

油蔴地 (牛頭角下邨) 往油蔴地
From Kwun Tong Rd. (Lower Ngau Tau Kok Est.) to Yau Tong

\$4.70

油蔴地或觀翠往油蔴地
From K.T. Rd. near Yue Man Sq. to Yau Tong

\$3.70

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Current Practice

1. Running times are established for each route
2. The calculated bus speeds are examined (to correct special cases of speeding-up and slowing-down)
3. Headways are determined at the peak point
4. Initial departure times are set at the peak point
5. Departure times are set at all route time points
6. The departure times are adjusted at the peak point (to include practical elements)
7. The final route Timetable is completed
8. Updating and transfer to marketing

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Current Practice Example:

- LA Metro files include 40,000 trips. The data is collected manually and then key punched
- About 40% of the scheduler's time is devoted to data entry and proofreading generated reports



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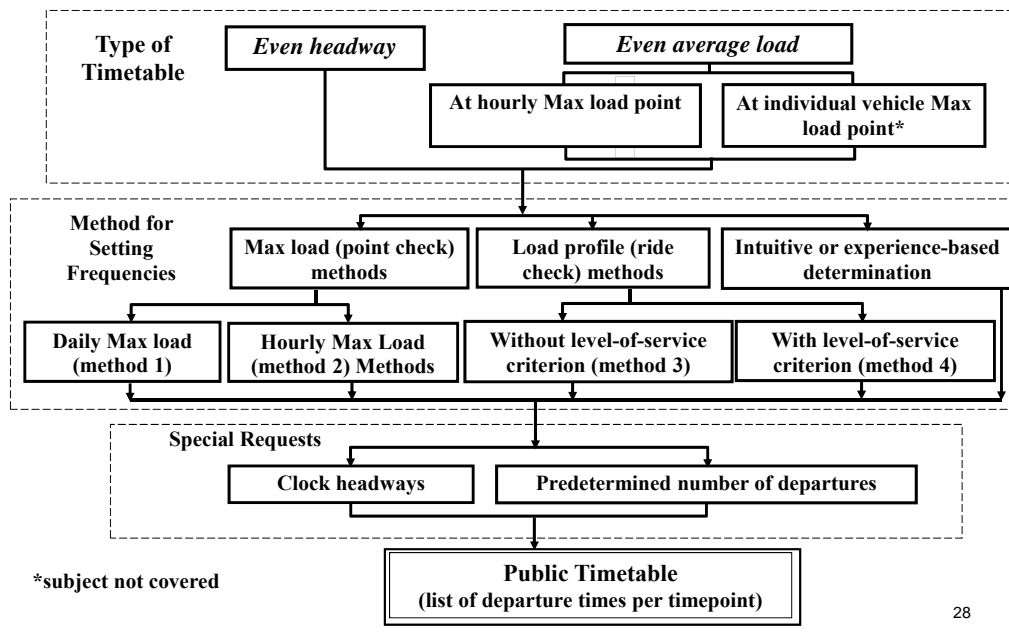
Objectives

- Evaluate alternative timetables in terms of required resources
- Improve the correspondence of vehicle departure time with passenger demand while minimizing resources
- Improve timetables for synchronization
- To permit in timetable construction procedure, direct bus frequency changes for possible exceptions (known to the scheduler) which do not rely on passenger demand data
- To allow the construction of timetables with headway smoothing techniques (similar to that performed manually) in the transition segments between adjacent time periods
- Integrate different headway setting and different timetables construction methods



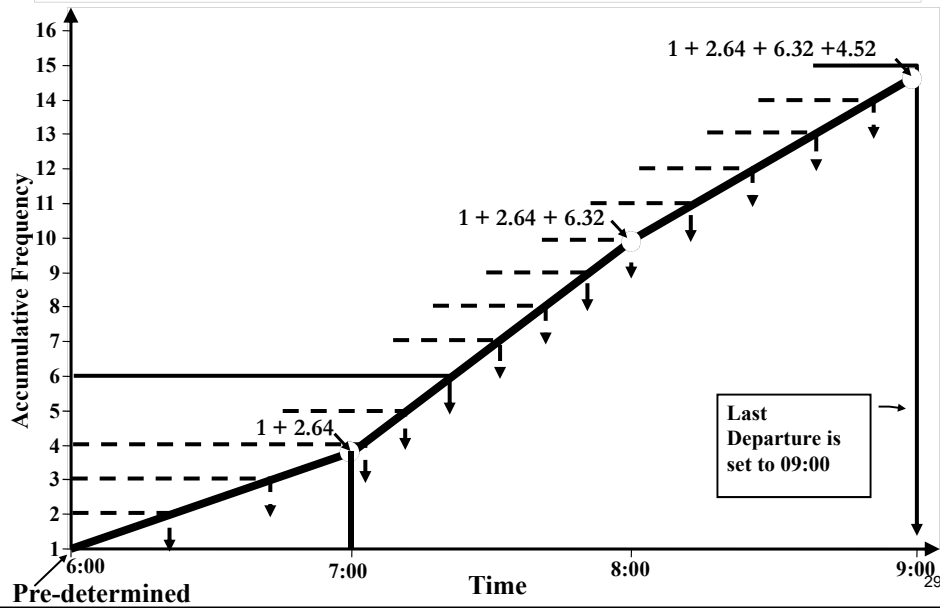
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Alternative Timetables

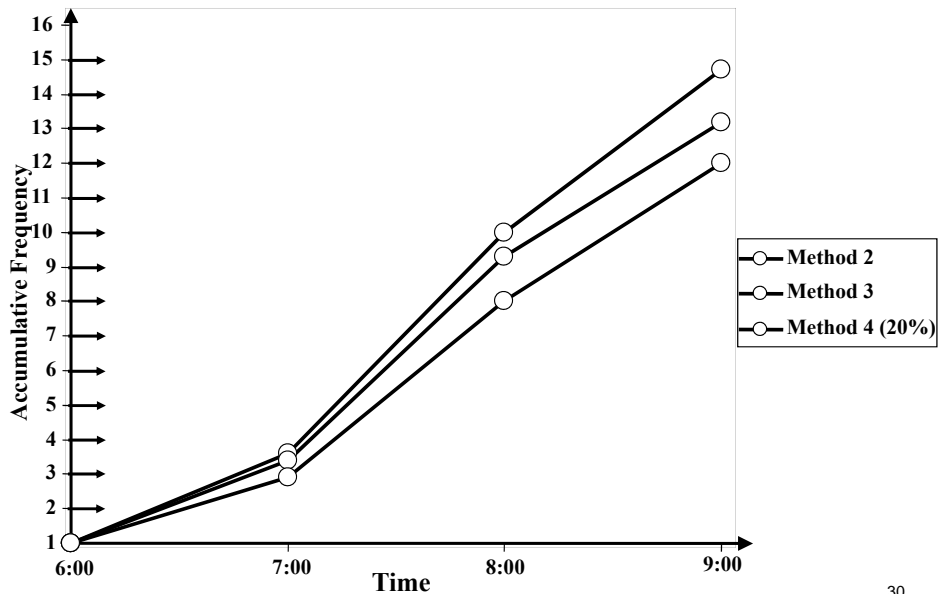


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Determining Departure Times: Evenly Spaced Headway with Smoothing



Frequency Curves of Three Methods



How to Consider Passenger Loads?

India's Train
Commuters...do they
have a choice ?



Japan's Subway in
peak hours



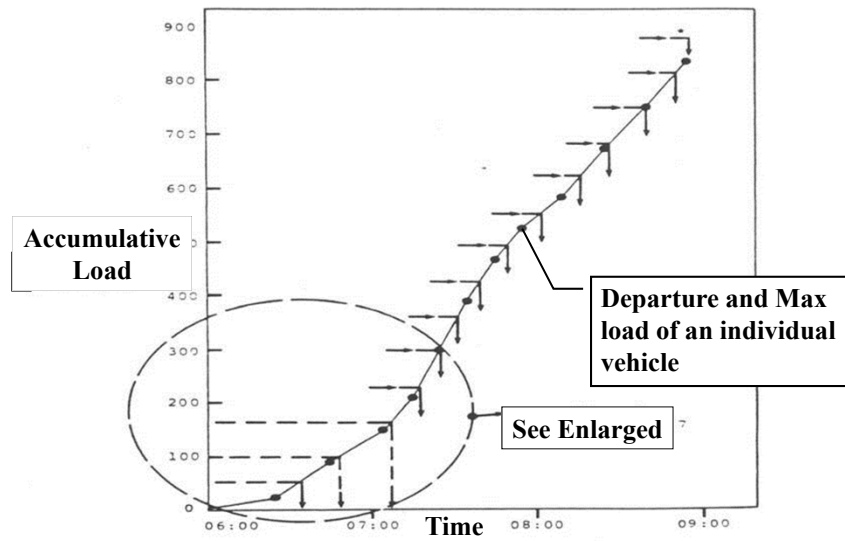
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COMPLEMENTRY DATA (Example Problem)

Time Period	Departure Time	Headway	# of Passengers Method 1	# of Passengers Method 2	Load Profile Passenger-Km (divided by length) Methods 3&4
06:00-06:59	06:00*	0			
	06:25	25	18	23	160 (16.0)
	06:45	20	59	67	557 (55.7)
07:00-07:59	07:05	20	52	56	484 (48.4)
	07:15	10	58	63	542 (54.2)
	07:25	10	84	90	669 (66.9)
	07:35	10	89	91	751 (75.1)
	07:45	10	65	78	634 (63.4)
	07:55	10	60	55	520 (52)
	08:10	15	54	60	525 (52.5)
08:00-08:59	08:25	15	84	89	727 (72.7)
	08:40	15	87	81	636 (63.6)
	08:55	15	60	84	510 (51)

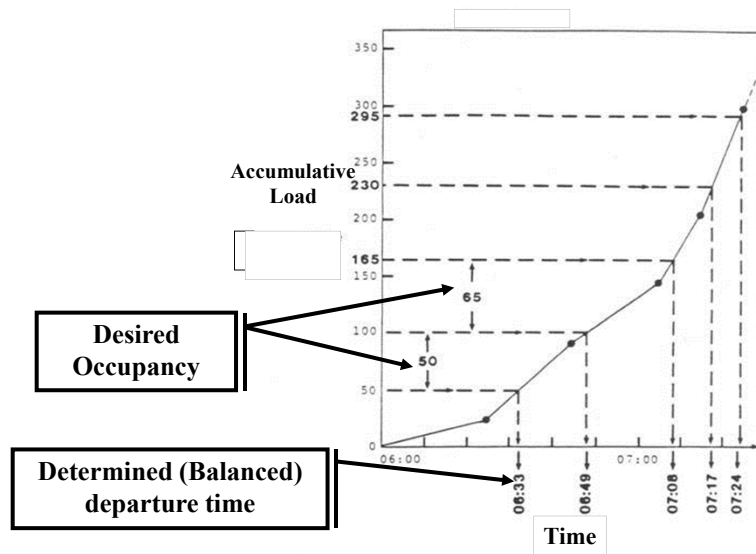
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Balanced Loads Timetable (Method 2)



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Enlarged part of the Cumulative load curve

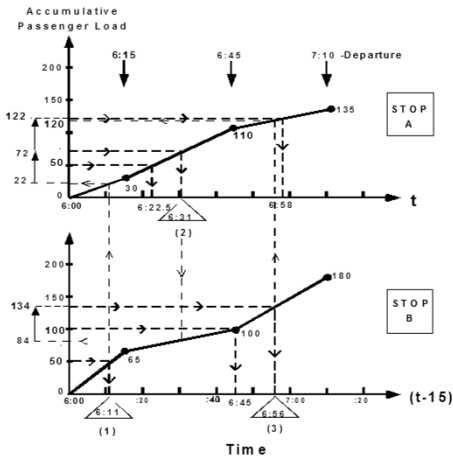


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Even-load at individual-vehicle max-load point

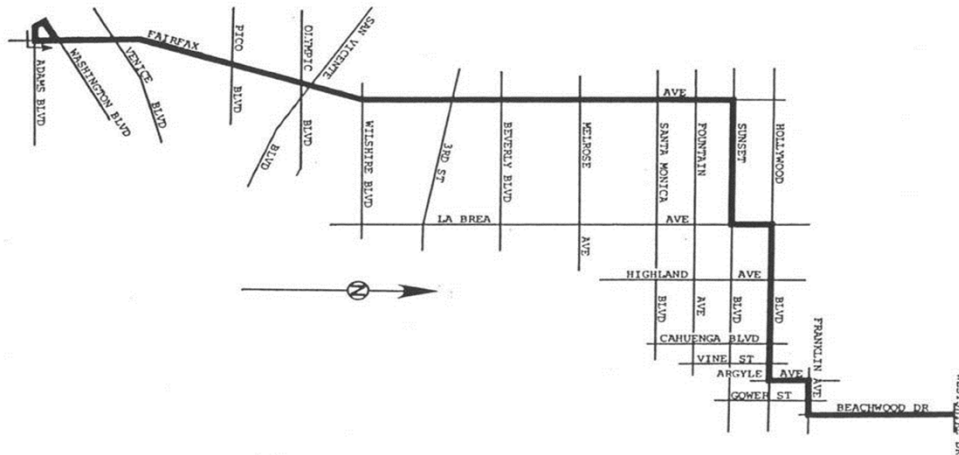


Route: A → B → C
 Travel Time: 15 min.
 Observed Departures: 6:15, 6:45, 7:10
 Desired Occupancy: 50 passengers



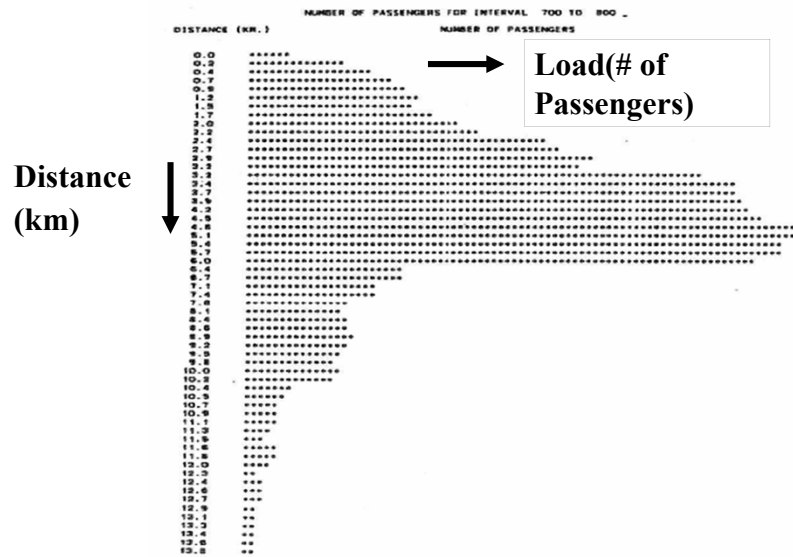
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Real-Life Example (bus line 217 in LA)



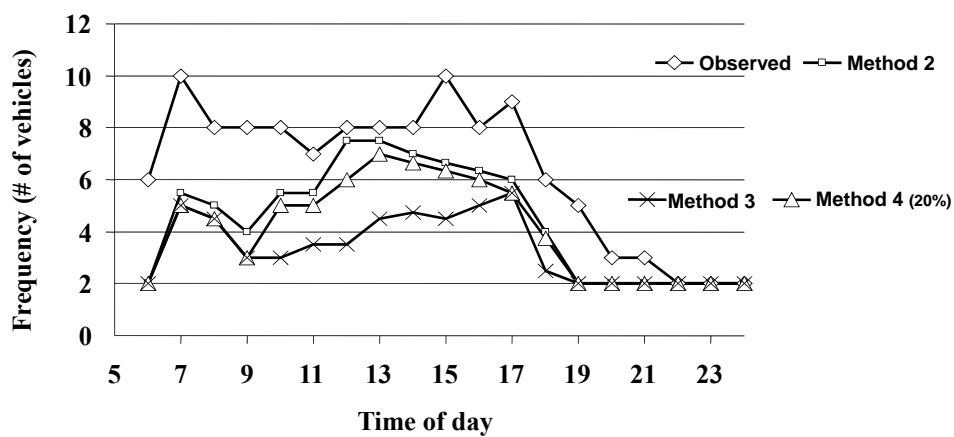
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Line 217 Morning-Peak Load Profile



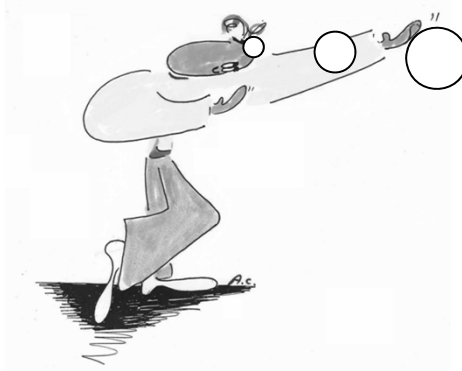
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Line 217 (North)



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Vehicle Scheduling



**You cannot
depend on your
eyes when your
imagination is
out of focus
(Mark Twain)**

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[illegible]

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STUDY MOTIVATION

EGGED: The Israel National Bus Carrier (4000 Buses)

DAN: Tel Aviv Carrier (1400 Buses)

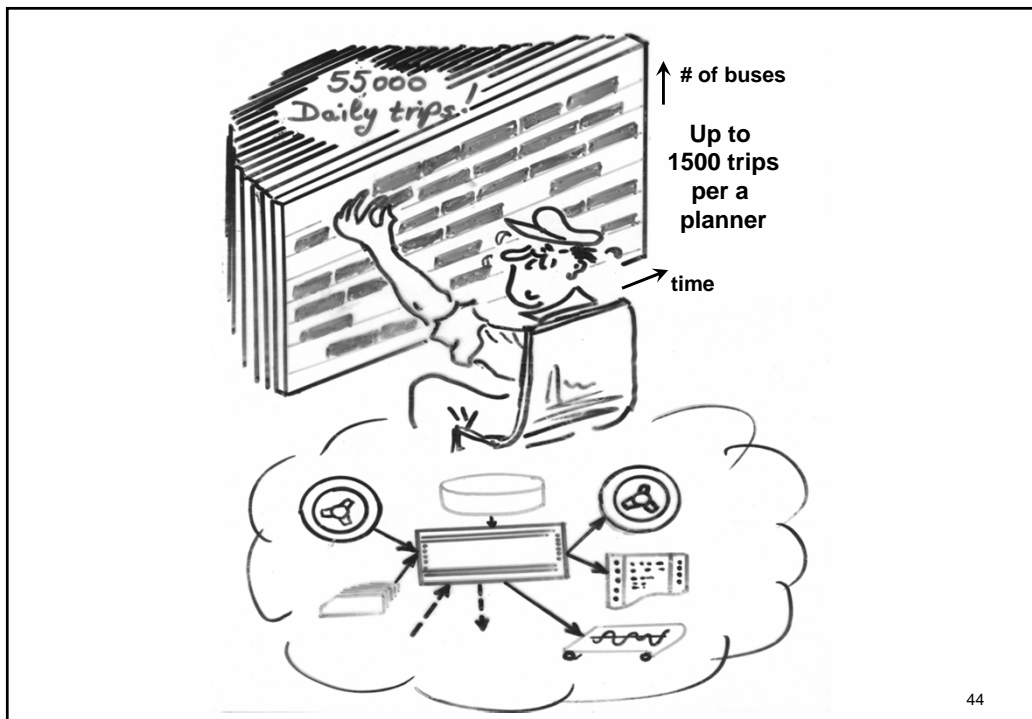
activities on a **DAILY** basis (EGGED):

Type	No. of trips	No. of veh-km
Service	36,000	775,000
Dead heading	14,500	91,000
Special routine	4,000	92,000
Special others	500	70,000
Total	55,000	1,028,000

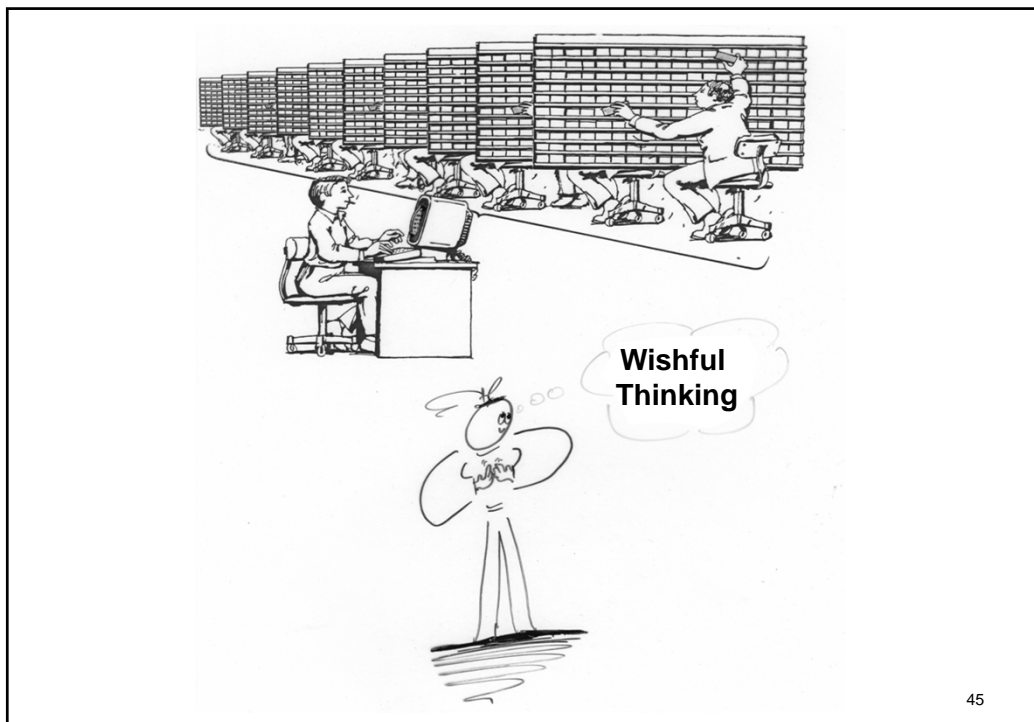
Average daily passengers:

2,440,000
 (1,600,000 + 840,000)
 EGGED DAN

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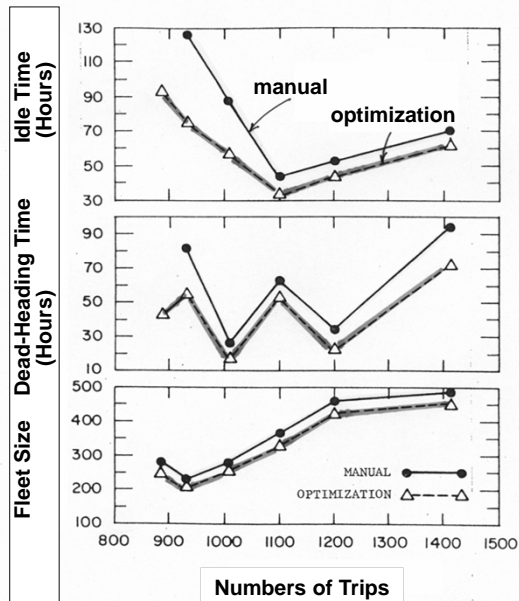
Developing Optimal and Fully Computerized Algorithm

Fully computerized algorithm:

- (a) Chaining bus trips in a sequential order: Depots → bus routes alternating with idle time and dead-heading trips → depots (formulated as a one-zero integer programming problem and is converted to a large-scale assignment problem)
- (b) Assigning buses from depots to the bus schedules generated in (a) (formulated as a "transportation problem")



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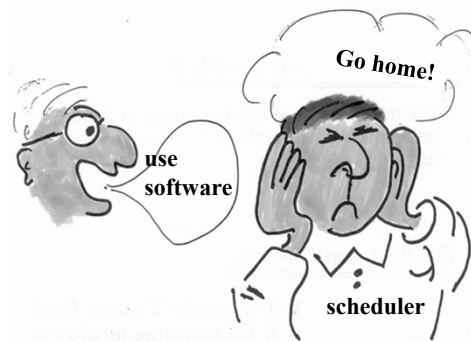


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Major limitations

Cannot consider:

- (1) the integration of more than 2500 trips.
- (2) the need for bus refueling.
- (3) the need for driver's meals.
- (4) availability of adequate bus type for each trip.
- (5) some drivers' constraints.
- (6) different scheduling policies for each group of lines.



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Deficit Function at $k = d(k, t)$:

The total number of trip departures at k less the total number of arrivals at k -up to and including time t

The fleet size Theorem

For a given set of terminals T and a fixed schedule of trips S , the minimum number of vehicles required to service all trips in S is:

$$N(s) = \sum_{k \in T} D(k) = \sum_k \max d(k, t)$$

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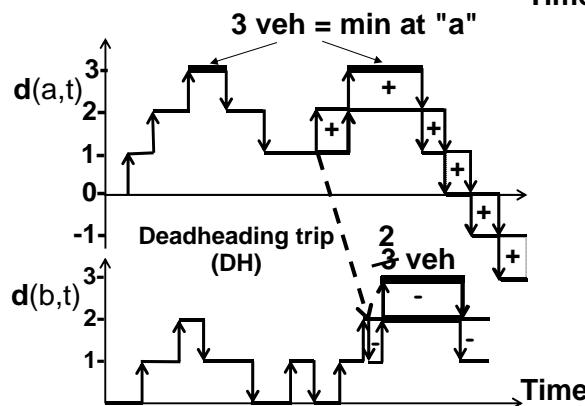
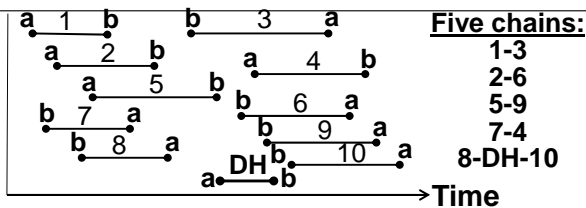


DEFICIT FUNCTION THEORY

(+1 → every departure, -1 → every arrival)



Fixed
Schedule



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Lower Bound



- When no reduction in the number of vehicles can be further made (in the algorithm)
- How much the transit management can expect to reduce the fleet size?

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Constructing Lower Bound on the Fleet Size

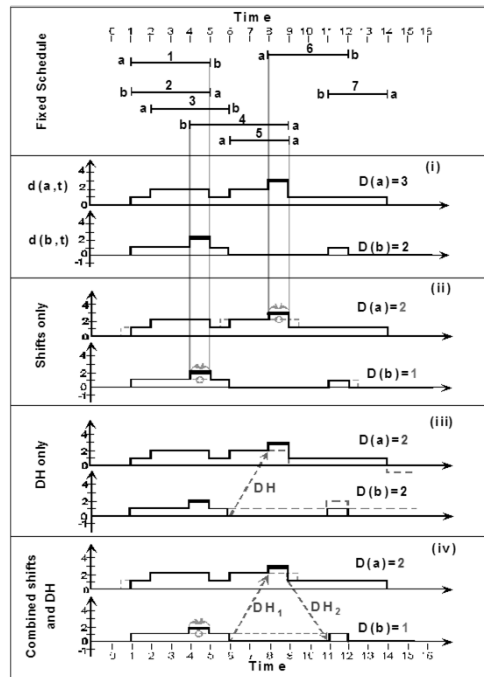
$$G(S) = \max g(t, S), t \in [T_1, T_2],$$

$$\text{where } g(t, S) = \sum_{k \in T} d(k, t, S)$$

$G(S)$ describes, at each point of time, the No of vehicles simultaneously in operation (service)

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Shifting consideration of departure times within given tolerances



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Implementation

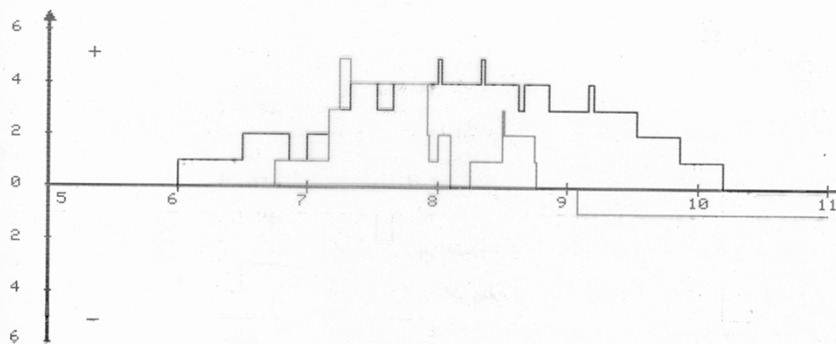
U1.00 Befag Transport - Bus Management System Date: 19-Sep

DEFECIT FUNCTION on 01 Monday-Friday

Locations 0001 A
0001 A
0002 B

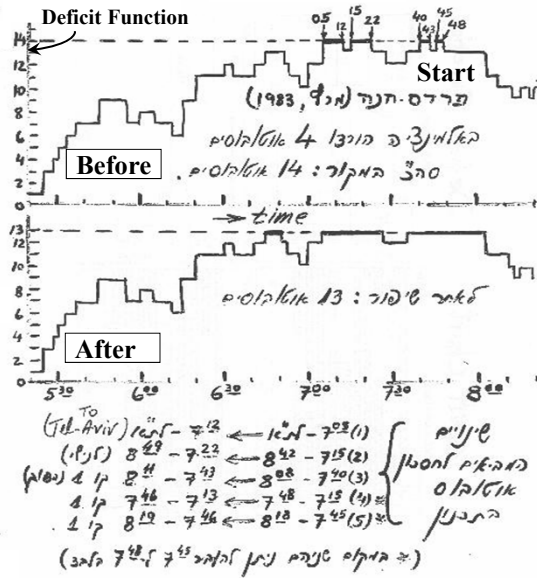
For this defecit function:
Maximum value = 5
Interval max value = 07:15 - 07:20
Display - Max value: 6
- Time : 5 - 11

Trip Depart Arrival Route MD Pattern
- 0011 07:15 07:50 0007 0 0002 B-D



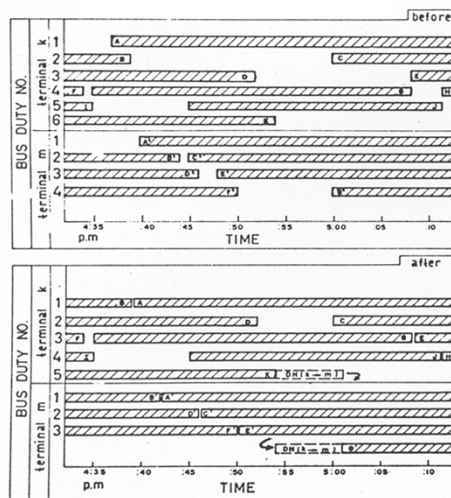
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Real Life Experience

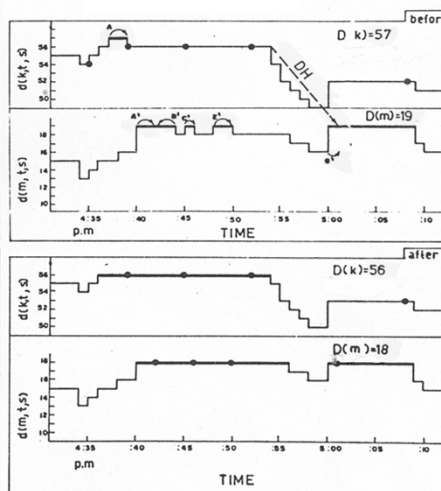


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Gantt Chart

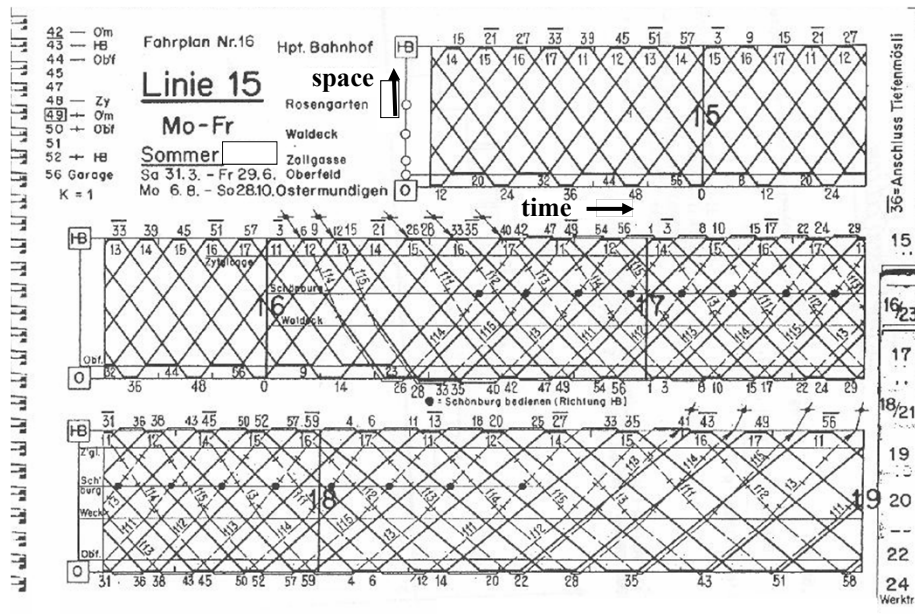


Deficit Function



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Common Practice



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Applications

1. Design of new transit network or redesign an existing one
2. Design of efficient short-turns
3. Design of operational transit parking spaces
4. Vehicle scheduling with different vehicles types
5. Crew scheduling



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Not all buses are treated same



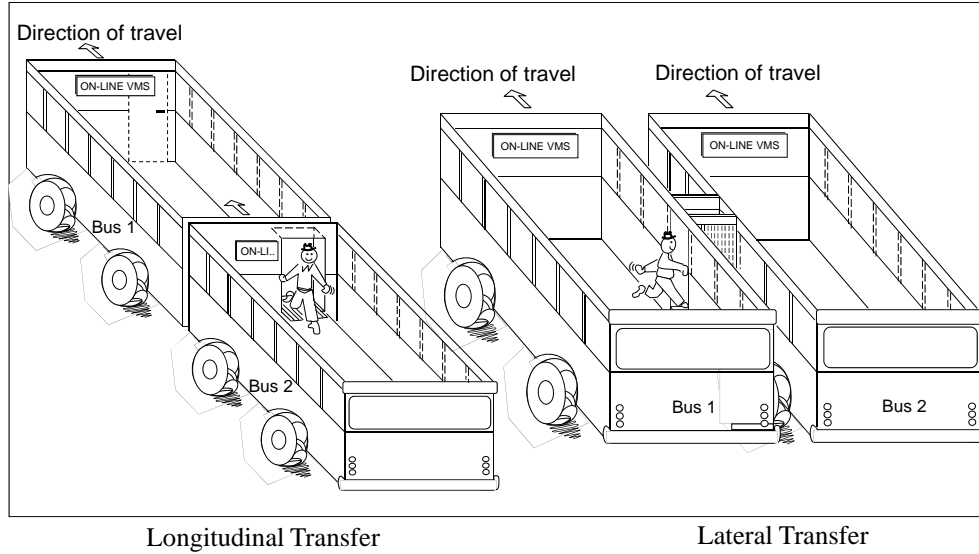
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Easy to schedule – Chinese fast rail



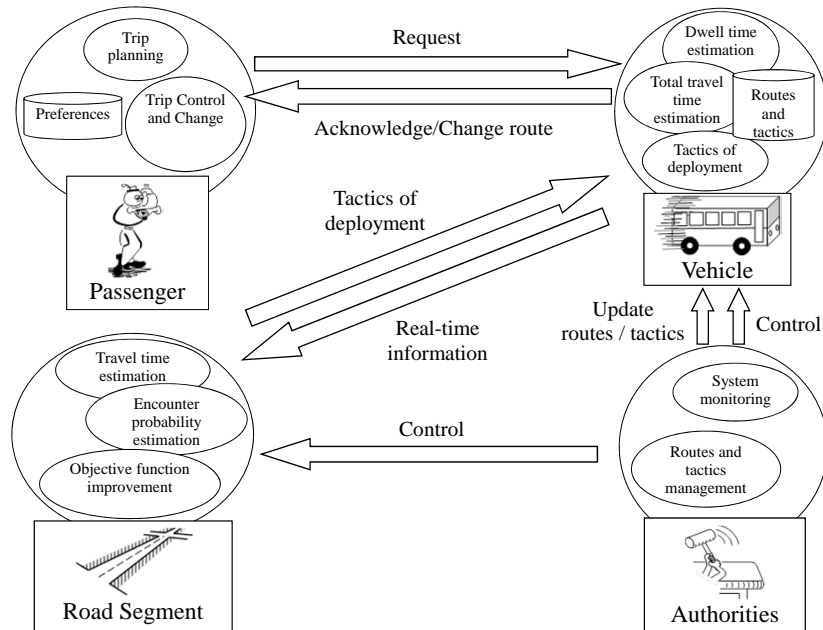
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Future linkage to transit scheduling – current study on coordination and transfers



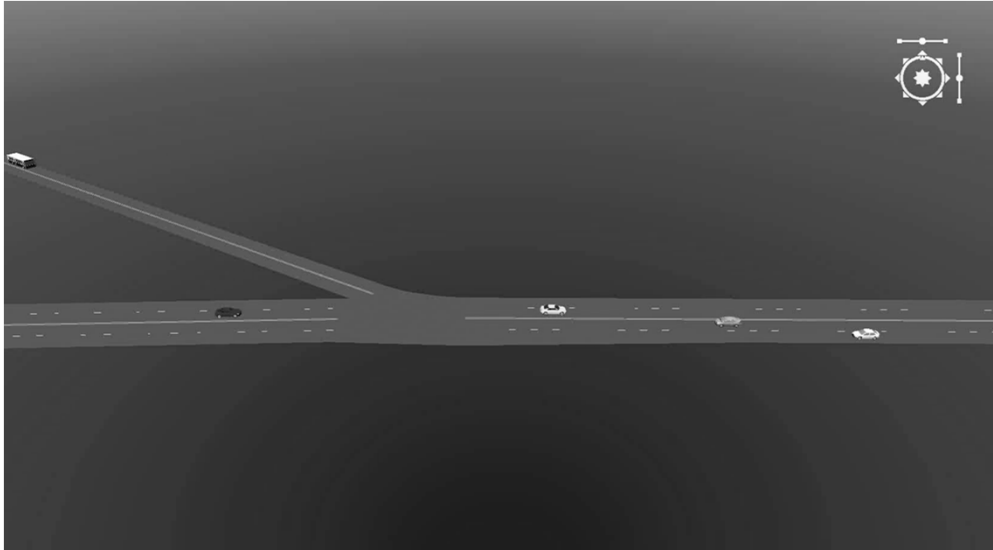
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Creating Online Coordination using Agents' activities



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Visual synchronization by TransModeler

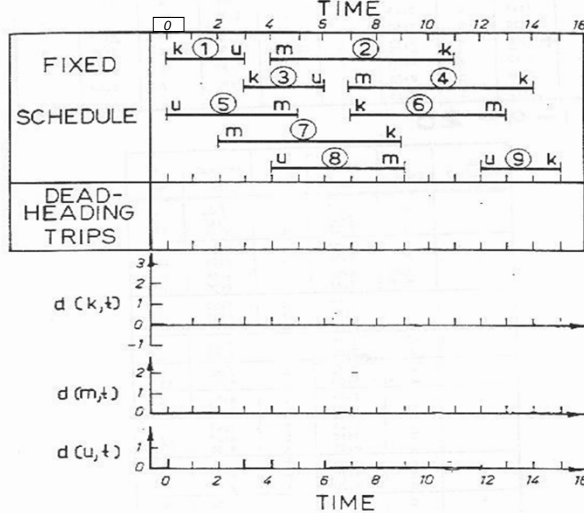


Exercise

Deadhead Time=DH

$$DH_{mu}=DH_{um}=1$$

$$DH_{ku}=DH_{uk}=DH_{km}=DH_{mk}=2$$



1. Construct all 3 deficit functions
2. Insert DH trips (minimize their time)
3. Find the minimum fleet size

Tutorial: Scheduled Service Management
The 20th ISTTT at Noordwijk, The Netherlands
July 16, 2013



End of Presentation

Thank-you!

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